

# ACCIDENTS HAPPEN.

KEMI IS HERE TO HELP.



## REPORT WORK-RELATED INCIDENTS

**ONLINE:** Access [kemi.com/claims](http://kemi.com/claims) 24/7/365 for fastest way to enter a claim (log in required)

**PHONE:** Call 1-800-640-KEMI (5364) Monday-Friday 8 a.m.-5 p.m. Eastern time

**EMAIL:** Download/print First Report of Injury (FROI) 24/7/365 on [kemi.com](http://kemi.com) – send to [claim@kemi.com](mailto:claim@kemi.com)

**FAX:** Download/print FROI – fax to 1-859-425-7822

**MAIL:** Download/print FROI – mail to KEMI, ATTN: Claims Unit, P.O. Box 12500, Lexington, KY 40583-2500

*\* KRS 342.033 requires policyholders to report injuries or illnesses to us within three (3) working days of receiving notification of the incident or alleged incident*

## ACCESS AN EXTRA LEVEL OF SERVICE WITH MEDCOR FOR FREE

- Toll-free phone number available 24/7/365 for reporting claims whenever they happen
- Completion of a FROI by Medcor that is electronically submitted to KEMI
- Triage by a nurse for injured workers with 24/7/365 availability
- Special service offered at no additional cost - check with your KEMI representative

## FIND ADDITIONAL RESOURCES ON KEMI.COM

**Provider Locator** – Search by provider, county, city, zip code

**KEMI Contact Card** – See billing information for health care providers

**Claims Detail Dashboard** – Find claims data and direct link to claims examiner (log in required)

**KEMI.com Alerts** – Receive email alerts on claims activities such as new claim, reserve changes, closure, change in claims type, litigation, letter of representation, and TTD suspension

**Mitchell Script Advisor** – Access Pharmacy Benefit Manager information and First Fill cards available in English and Spanish

**Safety and Loss Control** – Download free safety resources at [worksafeky.com](http://worksafeky.com) (no log in required)

EMAIL [CLAIMSRELATIONS@KEMI.COM](mailto:CLAIMSRELATIONS@KEMI.COM) IF YOU HAVE QUESTIONS OR NEED ASSISTANCE.



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800.640.KEMI



[www.kemi.com](http://www.kemi.com)